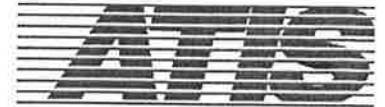


1200 G Street, NW • Suite 500  
Washington, DC 20005  
202-628-6380 • Fax: 202-393-545  
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July 1, 2000

**Via Facsimile 913-677-4130  
and Electronic Mail**



Alliance for Telecommunications  
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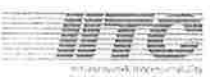
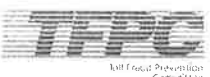
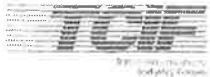
John R. Hoffman  
Chairman  
North American Numbering Council  
6607 Willow Lane  
Mission Hills, KS 66208-1974

Dear Chairman Hoffman:

The Alliance for Telecommunications Industry Solutions (ATIS) submits this letter on behalf of its sponsored Ordering and Billing Forum (OBF) SMS/800 Numbering Administration Committee (SNAC). Given the recent Federal Communication Commission (FCC) Report and Order, In the Matter of Toll Free Service Access Codes (FCC 00-237), and the direction given to the NANC to address the administration of toll free numbers, ATIS would like to notify the NANC of the work of the SNAC relating to the SMS/800 system.

The SNAC's mission is to identify, develop and implement resolutions to issues focused on the support of the 800/SMS. In this capacity, the SNAC has addressed, for over ten years, and continues to address issues regarding process enhancements, customer and provider requirements, technical and operational issues, and SMS/800 Help Desk support processes. The SNAC also maintains documentation outlining the responsibilities of Responsible Organizations (RESPORGs) and the SMS/800 Help Desk as well as 10-digit toll free number administration. Further information regarding the Committee itself may be found at: <http://www.atis.org/atis/clc/obf/snac/snachom.htm>.

The SNAC is addressing performance issues relating to the SMS/800 system as part of OBF Issue Number 1566 entitled, "SMS/800 System Utilization Constraints." The SNAC believes that the information contained in the documentation of that Issue may be of use to the NANC in connection with its recent directive from the Commission. Issue 1566 has been open for several years and, consequently, the documentation of that Issue is well over 100 pages. Accordingly, we are providing you with the web site address where the Issue may be found and will forward a hard copy of the materials under separate cover. Issue 1566 may be found at: <http://www.atis.org/atis/clc/obf/snac/snaciss.htm>. The SNAC would also like NANC to know that it is available to provide additional information should it be required.



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General Counsel  
Megan L. Campbell  
ATIS

John R. Hoffman  
Friday, July 14, 2000  
Page Two

In conjunction with the SNAC activities discussed above, the ATIS-sponsored Network Interconnection Interoperability Forum (NIIF) recently accepted an issue regarding toll free record application performance guidelines (NIIF Issue Number 0173). The NIIF is exploring the establishment of end to end performance measurement guidelines for toll free record flow from the RESPORGs to the SMS/800 database and on to the service control points (SCPs).

We hope that this information is beneficial to the NANC in its discussions regarding the directive to address the administration of toll free numbers. Should you have any questions on the above or should the NANC require further information from representatives of the SNAC or the NIIF, please contact me at 202-434-8847.

Sincerely,

*Megan L. Campbell*  
General Counsel

cc: Cheryl Callahan, Designated Federal Officer to the NANC (CCALLAHA@fcc.gov)  
Jeannie Grimmes, Alternate Designated Federal Officer to the NANC  
(JGRIMES@fcc.gov)  
Susan M. Miller, ATIS President and CEO  
Pat Parker, SNAC Co-Lead (pat.parker@verizon.com)  
Matt Peacock, SNAC Co-Lead (peacockmw@stentor.ca)  
David Bench, NIIF Moderator (dbench@nortelnetworks.com)